

## **Terms and Conditions for Online Fee Payment**

These terms and conditions apply to the use of the online service for payment of School Fee for St. Mary's Convent Junior High School, Cantt, Varanasi. Please read the terms and conditions carefully. You will be deemed to have accepted these terms and conditions by authorizing a payment through the online payment service. St. Mary's Convent Junior High School, Cantt, Varanasi reserves the right to amend these terms and conditions at any time without notice. You should therefore re-read the terms and conditions each time that this service is used.

### **The following is a summary of the key terms of this service:**

St. Mary's Convent Junior High School, Cantt, Varanasi enables users to pay school fee online through e-Care portal of parents of St. Mary's Convent Junior High School, Cantt, Varanasi. Online Services are provided through a secure website using Franciscan e-Care online payment system. All such Online Services shall be subject to these Terms and Conditions for Online Services, and the Terms of Use of the St. Mary's Convent Junior High School, Cantt, Varanasi portal, which are incorporated herein by reference.

St. Mary's Convent Junior High School, Cantt, Varanasi shall be entitled at any time without prior notice or any liability to you, to cancel or suspend the Online fee payment services and/or to substitute alternative services, which may or may not be interactive or transactional in nature.

The credit card information supplied when using this service is processed by the payment gateway of the service provider and is not supplied to the school. The only information supplied to the school is the name of the payer, the bill number and the amount of the payment. It is the sole responsibility of the user of this service to ensure that the information entered in the relevant fields is correct. It is recommended that you take and retain a copy of the transaction for record keeping purposes, and to assist with the resolution of any disputes that may arise from use of this service.

Your payment will normally reach the St. Mary's Convent Junior High School, Cantt, Varanasi account to which you are making a payment within two working days.

In respect of any failed transactions of any of the Customers, processed through this service, the transaction failure charges payable if any to the Participating Banks, in respect of the failed transactions shall be charged additionally.

While availing any of the payment method/s offered by us, The School is not responsible and will or take no liability of whatsoever nature in respect of any loss or damage arising directly or indirectly to you out of the decline due to:

Lack of authorization for any transaction/s,dc

Exceeding the preset limit mutually agreed by you and between your "Bank/s",

Any payment issues arising out of the transaction,

Decline of transaction for any other reason/s.

The fees to be paid by the Customer/Parent shall be computed and paid as specified herein below:

Payment may only be made with Visa/MasterCard credit/Debit cards or Net banking.

St. Mary's Convent Junior High School, Cantt, Varanasi does not charge any processing fee or service charges from the students for online payment. However, the students have to pay the charges as applicable by the Payment gateway Service provider.

GST and other tax / taxes if any applicable, will be charged in addition.(to be collected from customer)

**Transaction Processing Fee to be collected from the Parents –**

**Private Educational Institutions (PGA: Razorpay Softwares Pvt Ltd)**

<b>Payment Modes</b>	<b>Amounts</b>	<b>Final Commercial</b>
<b>Internet Banking</b>		
SBI	All Amounts	Rs.20.00
AXIS	All Amounts	Rs.20.00
HDFC	All Amounts	Rs.20.00
ICICI	All Amounts	Rs.20.00
OTHERS	All Amounts	Rs.12.00
<b>Debit Cards</b>		
Visa/Master	Upto Rs. 2000/-	0.40%
	Above Rs. 2000/-	Rs. 30.00
Rupay	All Amount	Nil
<b>Credit Cards</b>		
Rupay/Visa/Master	All Amount	0.90%
Amex	All Amount	1.20%
Diners	All Amount	1.20%
UPI	All Amount	NIL
Wallet	All Amount	1.67%
International Transactions	All Amount	2.75%

**Refund Policy**

- In case of an error found in the online fee payment given below, the amount will be refunded.
- During the online payment through credit/debit card if the payment gets debited and the internet goes down due to some external server malfunction or any other similar happening.
- The system fails to generate the required acknowledgment due to internet malfunction
- Payment gets debited twice due to server error.

**Privacy Policy**

This privacy policy sets out how St. Mary's Convent Junior High School, Cantt, Varanasi uses and protects any information that you give St. Mary's Convent Junior High School, Cantt, Varanasi when you use this website. St. Mary's Convent Junior High School, Cantt, Varanasi is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement. St. Mary's Convent Junior High School, Cantt, Varanasi may change this policy from time to time by updating this page. You should check this page regularly to ensure that you are aware of any changes.

This policy is effective from 01st-April-2025.

**What we collect**

- We may collect the following information:
- Name and job title.
- Contact information including email address.

- Demographic information such as postcode, preferences and interests.
- Other information relevant to customer surveys and/or offers.
- What we do with the information we gather.

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may use the information to customise the website according to your interests.